

Bright Top Ups Terms & Conditions

1. Bright Top Ups ("the Promotion") is open to invited Orange UK Pay As You Go customers but excludes Orange employees, their families or any other person associated with it.
2. All entry instructions form part of these Terms and Conditions, which, by taking part, all entrants will be deemed to have accepted.
3. The Promotion commences on 30th April 2009 and will run on an ongoing basis. Orange reserves the right to withdraw or amend the Promotion at any time. Notice will be given via text message to customers who have registered for the Promotion and will be effective immediately.
4. Each top-up (minimum top-up amount £5) will be automatically entered into Bright Top Ups and winners will be randomly selected based on a 1 in 3 chance to win. Customers will receive a text message letting them know what they have won and instructions on how to claim their prize.
5. The Bright Top Ups text messages customers send and receive will be free of charge in the UK. Customers using their phones abroad making an eligible top-up will still be eligible to enter but the standard roaming rate will apply to any Bright Top Ups message sent.
6. Prizes will consist of mobile and non-mobile prizes, details of which can be found on www.orange.co.uk/brighttopups
7. Prizes must be claimed within 30 days of receipt of notification that a prize has been won unless otherwise stated. Mobile prizes will be valid for 7 days from when they are applied.
8. Mobile prizes are claimed free of charge by sending YES to the number provided in the winning message.
9. Non mobile prizes can be claimed at www.orange.co.uk/brighttopups. Winners will need to register their details, including their mobile telephone number and a valid UK delivery address. Allow 28 days for delivery of the prize. Customers under the age of 16 may require parental consent to claim some prizes.
10. Non-mobile prizes can be gifted or in the case of multiple prizes, shared with friends. Where prizes are gifted, it is the responsibility of the person accepting the prize that they comply with the minimum age requirements. For details of how to gift a prize, see www.orange.co.uk/brighttopups
11. Non-mobile prizes can only be delivered to an address within the UK. It is the customer's responsibility to ensure the delivery details provided are correct.

12. All prizes are non-transferable, non-refundable (either wholly or partly in cash) and cannot be exchanged. No cash alternative will be made available for any prize won.
13. The promoter reserves the right to substitute any prize with another prize of equal or greater value.
14. Customers who do not have internet access can claim a non-mobile prize by calling 450 instead. Calls will be charged at 25p standard rate. Customers will be sent a form on which they will need to insert their details and return to Orange. Please leave sufficient time to return the form to claim your prize within the prescribed 30 day claim period.
15. Customers will not be eligible for their prize where the top up has been refunded or where we believe they have topped up fraudulently. The decision to withhold prizes in these cases is at the sole discretion of Orange UK and no correspondence will be entered into.
16. Any eligible customer wishing to opt-out of Bright Top Ups can do so at any time by texting 'STOP' to 48000. Opting out of this promotion will not opt you out of all Orange promotions. To do this call 450 and speak to a Customer Services Advisor.
17. By entering this Promotion, entrants agree to their details being submitted to a third party for purposes of conducting the draw and shipping.
18. Customer details will not be passed onto any third party for marketing purposes.
19. Customers in Northern Ireland (only) are able to enter without having to top up. Please print out and complete the form from www.orange.co.uk/brighttopup and send it to Bright Top Ups (NPN), Dept No D5643, PO Box 99, Aylesbury, HP19 8RR. Alternatively please send your name, address and Orange phone number to Bright Top Ups (NPN), Dept No D5643, PO Box 99, Aylesbury, HP19 8RR. Only one entry per stamped envelope will be accepted per week. Any incomplete, incorrect, illegible or damaged forms will be invalid and the Promoter takes no responsibility for any entry forms which are delayed or lost in the post.
20. Any Bright Top Ups queries should be directed to www.orange.co.uk/brighttopups or by calling 450. Calls will be charged at 25p standard rate.
21. Orange reserves the right to amend, vary or cancel these terms and conditions or to withdraw this promotion at any time upon reasonable notice.
22. Promoter: Everything Everywhere Limited, Hatfield Business Park, Hatfield, Hertfordshire, AL10 9BW, referred to in these terms and conditions as "Orange". No correspondence should be sent to this address.