

## **Terms and conditions - Our Customers First**

**1** Orange is making its airtime offers available to both new and existing customers subject to these terms and conditions (the "Promotions").

**2** Any Promotion you choose will be subject to separate additional terms and conditions applicable to that particular Promotion.

**3** Promotions are not available in conjunction with other Orange offers. These will be removed upon the application of the Promotion to your account. This includes without limitation, Student and Orange Extras.

**4** Orange reserves the right to amend these terms and conditions and to amend replace or withdraw the Promotions on providing reasonable notice to you.

### **5 PAYM Promotions**

**5.1** Promotions are available to existing Orange pay monthly customers who have no more than 3 months of their minimum term to complete e.g. you are in :

- month 10 of a 12 month contract
  - month 16 of an 18 month contract
  - month 22 of a 24 month contract
- ("Eligible Customers")

**5.2** Eligible Customers must be on an eligible tariff which will be set out in each promotion.

**5.3** You may participate in only one Promotion in any 12 month period.

**5.4** By taking a Promotion, Eligible Customers agree to be subject to the following new minimum term contract:

- 12 months without a handset upgrade
- 18 months with a handset upgrade.

### **6 PAYG Promotions**

**6.1** The Promotions are available to existing Orange pay as you go customers.

**6.2** You may participate in only one Promotion at a time