

1. Reserve Tank is open to Orange pay as you go customers who are over 18 years of age by invitation only. Reserve Tank is not available on all tariffs and you may have to move to a new tariff to use it. Reserve Tank may, at Orange's discretion, be subject to an arrangement fee. You will be notified of the arrangement fee before you agree to take Reserve Tank.
2. To be eligible for Reserve Tank you must have topped up by at least £10 since your Orange activation date. Reserve Tank can then be activated each time your balance reaches between zero and 19 pence and must be paid back by topping up before it can be activated again.
3. To activate Reserve Tank for the first time, text TANK to 2002, free from your Orange phone. You can then activate Reserve Tank by calling 450 from your Orange PAYG phone if you are in the UK and follow the voice prompts.
4. When you activate Reserve Tank you will have Additional Credit made available for your use (the 'Additional Credit'). You will be told how much additional credit you will be entitled to when you activate Reserve Tank. When this Additional Credit has been used, you will not be able to make further calls or use other services. Any Additional Credit used will be recouped when you next top up.
5. Your Additional Credit can only be used to make voice calls and send text and multimedia messages to UK land-lines or UK mobile numbers. Any other calls will be excluded. You will not be able to use the Additional Credit to make calls to Magic Numbers, International calls or to call the UK whilst you are abroad.
6. Once Reserve Tank has been activated, all calls, text and multimedia messages will be charged at a rate 5p higher than your standard rates (please see table below for rates). To come out of Reserve Tank and move back to standard rates, you will need to pay back your Reserve Tank by topping up enough to put your account back into positive credit. If your top up is credited whilst you are on a call, your normal rates will return for your next call.

Charges per minute or per message once the benefit has been activated are as follows:

	Anytime fixed rates	Same rates 24/7	Fixed rates all day	Choose Your Own Off Peak	Talk and Save	Free Text top-up	Speak Easy	Dolphin, Canary, Camel	Racoon*
<b>Orange to other UK mobile networks</b>	40	40	45	55	45	45	20	25	20
<b>Orange to Orange</b>	15	20	25	25	30	25	20	25	20
<b>Orange to UK landlines</b>	30	20	25	40	30	25	20	25	20
<b>Answer Phone</b>	15	15	15	15	15	15	20	25	20
<b>Text Messaging</b>	15	15	17	17	17	15	15	15	15
<b>Photo Messaging</b>	35	35	35	35	35	35	35	35	35
<b>Video Messaging</b>	55	55	55	55	55	55	55	55	55
<b>Video Calling - Orange to Orange</b>	35	35	35	35	35	35	35	35	35
<b>Video Calling - Orange to other networks</b>	55	55	55	55	55	55	55	55	55

\*if you joined Racoon prior to 26.08.2010

7. If you have purchased an Extra and have activated Reserve Tank you will be able to use the Extra at advertised rates. You will be able to use data services at normal rates.
8. Once Reserve Tank has been activated, all airtime credits including Bonus Top Up, Upgrade Use £10, get £5 rewards and any cash adjustments that exist on your account or that are subsequently added will be used at the higher rate until you top up, the Additional Credit is paid back and Reserve Tank deactivated. These airtime credits will not be used to pay back the credit.

9. If you want Reserve Tank removed from your account, once you have topped up you can ask for it to be removed by texting STOP to 1210. If you later want to re-activate Reserve Tank you may have to pay an arrangement fee.
10. Orange shall not be held liable in the event that Reserve Tank cannot be activated for whatever reason.
11. Orange reserves the right to change the balance at which Reserve Tank can be activated at any time
12. Orange reserves the right to change the amount of Additional Credit made available for you to use and the rate at which any unused Additional Credit is charged following activation, at any time. Any increases will be made clear to you prior to point of activation. Once any increase has commenced, you will be deemed to accept these changes if you activate Reserve Tank. You will not be able to choose the amount of Additional Credit that is made available to you.
13. Orange reserves the right to suspend use of Reserve Tank or to prevent the customer from activating Reserve Tank at any time.
14. Orange allocates Reserve Tank and reserves the right to remove it at any time or if you have not topped up for three months.
15. Orange reserves the right to amend or vary these terms and conditions or to withdraw Reserve Tank at any time on reasonable notice.
16. Service is subject to the Terms and Conditions for the supply of Orange pay as you go Services, a copy of which can be found at the back of your Orange phone User Guide or SIM pack. Where there is any inconsistency between these Terms and Conditions, and the Standard Terms and Conditions for the supply of Orange pay as you go Services the latter will prevail.

Short terms: Reserve Tank can only be used for UK calls and texts. When activated calls and texts cost an extra 5p per minute or per message until you top up enough to come out of Reserve Tank. Arrangement fees may apply. Terms apply, see [www.orange.co.uk/reservetank](http://www.orange.co.uk/reservetank)