



Pay monthly 36 month service plan terms - April 2011

Connection is subject to status, a minimum term 36 month contract and acceptance of the network terms

available at orange.co.uk/terms. 36 month tariffs available on selected handsets only.

Handsets subject to

availability. Please see your service plan to see which of these great benefits you will enjoy:

1. **Inclusive minutes calls** - to UK landlines (beginning 01, 02, 03), UK mobile networks and Orange answerphone in the UK.
2. **Inclusive texts** - person to person texts in the UK. Text message delivery notifications not included.
3. **Inclusive landline** - calls in the UK to UK landlines (beginning 01, 02, 03).
4. **Calls to Customer Services** - calls to Customer Services will be free of charge.
5. All calls are rounded to the nearest second and out-of-bundle calls have a minimum charge of 25p .
6. **Fair usage policies** - inclusive benefits are subject to Orange fair usage policies which vary from time to time:
 - i. Unlimited texts 3,000 texts per month

Usage above these amounts will constitute abuse and Orange may monitor usage and withdraw the benefit from your account.

7. **No rollover** - unused benefits will not roll over to the next month.
8. **Other charges** - Usage above your inclusive allowance will be charged at the rates set out in the Price Guide – see orange.co.uk/paymonthlyguide. Calls to UK landlines and UK mobile networks are charged at 25p per minute and 25p to Answer Phone. Texts (as defined above) are charged at 12p each. If you do not pay by direct debit or require itemised bills the charges set out in the Price Guide will apply.
9. **Mobile internet** A daily flat rate of £1.00 per day applies for out of bundle data usage. This is subject to a daily fair usage allowance of 25MB, and a monthly download limit of 500MB. 25MB provides enough data for normal levels of email usage and browsing. However, for customers who are planning to download and stream data we would recommend that you take up one of our 500MB or 1GB data bundles. Please note, should you regularly exceed the 25MB daily fair usage allowance and as a result, you reach your 500MB limit before the end of the monthly period, [notice may be given and] network protection controls may be applied to your service. This may result in a reduced speed of transmission. See Mobile Internet terms for details of prohibited activities. Other terms apply, see www.orange.co.uk/terms
10. **Handset Upgrades** - After one half of your minimum term, you have the option to replace your handset with one equivalent to that which was available at the point of connection, subject to availability.
11. **Exclusions** – 36 month tariffs are not available with Magic Numbers, free or discounted Home Broadband or TRY off peak data bundles.

Orange reserves the right to replace, amend or withdraw the Service Plans (in whole or part) or these terms at any time on reasonable notice.