

## Pay monthly 36 month service plan terms - August 2010

Connection is subject to status, a minimum term 36 month contract and acceptance of the network terms available at [orange.co.uk/terms](http://orange.co.uk/terms). 36 month tariffs available on selected handsets only. Handsets subject to availability. Please see your service plan to see which of these great benefits you will enjoy:

1. **Inclusive minutes** - calls to UK landlines (beginning 01, 02, 03), UK mobile networks and Orange answerphone in the UK.
2. **Inclusive texts** - person to person texts in the UK. Text message delivery notifications not included.
3. **Inclusive landline** - calls in the UK to UK landlines (beginning 01, 02, 03).
4. **Calls to Customer Services** - calls to Customer Services will be free of charge.
5. Out of bundle calls will be charged on a per second basis. Minimum call charge applies. See Price Guide for details  
[www.orange.co.uk/paymonthlyguide](http://www.orange.co.uk/paymonthlyguide)
6. **Fair usage policies** - inclusive benefits are subject to Orange fair usage policies which vary from time to time:
  - i. Unlimited texts - 3,000 texts per month

Usage above these amounts will constitute abuse and Orange may monitor usage and withdraw the benefit from your account.

7. **No roll-over** - unused benefits will not roll over to the next month.
8. **Other charges** - see the Price Guide for details. If you do not pay by direct debit or require itemised bills the charges set out in the Price Guide will apply.
9. **Remove reference to OCF Ts & Cs as no longer relevant**
10. **Handset Upgrades** - After 18 months, you will be offered an equivalent handset to that which was available at the point of connection, subject to availability. Change to read ' After one half of your minimum term, you have the option to replace your handset with one equivalent to that which was available at the point of connection, subject to availability'
11. **remove reference to talk plan Ts & Cs as covered in standard network terms**
12. **Exclusions** - 36 month tariffs are not available with Magic Numbers, free or discounted Home Broadband or TRY off peak data bundles.
13. Orange reserves the right to replace, amend or withdraw the Service Plans (in whole or part) or these terms at any time on reasonable notice.