



Pay monthly Animal SIM Only Terms and Conditions

Joining one of our plans is subject to status and a 1 or 12 month minimum term contract. Our network terms will apply to you and you can read them at orange.co.uk/terms. All services are within the UK only unless otherwise stated. These terms apply to you if you are a new pay monthly customer or an existing customer who moves onto one of our current range of plans.

1. **SIM only plan:** If you decide to upgrade or cancel your contract you'll need to give 30 days notice to us.
2. **Handset unlocking:** Before you can use your Orange SIM in your existing phone you may need to get your previous network to unlock the handset. A charge may be payable.
3. **Inclusive minutes:** Your calls are for calls to UK landlines (beginning 01, 02, 03), UK mobile networks.
4. **Inclusive texts:** Your texts are for person to person texts to UK mobile networks and UK landlines (as described above).
5. **Inclusive Mobile Internet:** You'll need a compatible phone. Mobile internet is subject to coverage and the allowance set out in your plan. Mobile internet browsing (whether as part of an inclusive allowance or not) is not to be used for other activities (such as non-Orange internet based streaming services, voice or video over the internet, instant messaging, peer to peer file sharing). If you want to use tethering you have to purchase an additional bundle.
6. **Mobile internet:** Once you have used up any inclusive mobile internet allowance you will be charged a daily flat rate of £1.00 per day for out of bundle data usage. This is subject to a daily fair usage allowance of 25MB, and a monthly download limit of 500MB. 25MB provides enough data for normal levels of email usage and browsing. However, for customers who are planning to download and stream data we would recommend that you take up one of our 500MB or 1GB data bundles. Please note, should you regularly exceed the 25MB daily fair usage allowance and as a result, you reach your 500MB limit before the end of the monthly period, network protection controls may be applied to your service. This may result in a reduced speed of transmission. See Mobile Internet terms above for details of prohibited activities. Other terms apply, see www.orange.co.uk/terms.
7. **Minimum call, text and other charges:** All calls are rounded to the nearest minute. Calls to UK landlines (as described above) and UK mobile networks are charged at 25p per minute and 25p to Answer Phone. Texts (as described above) are charged at 12p each. Calls to call forwarding services (including those beginning 07), 08 and 09 numbers not included and charged at up to maximum of £2/min. Additional features, such as voicemail and answerphone call return will be charged. If you do not pay by direct debit or require itemised bills the charges set out in the Price Guide will apply.
8. **Unlimited texts and landlines** are subject to a fair usage policy of 3,000 texts or minutes per month. Orange fair usage policies vary from time to time. Usage above these amounts will constitute abuse and Orange may monitor usage and withdraw the benefit from your account.

PAYM Animal Promotions

First Month Free

1. First Month Free offer applies to multi-media products, where we say so, and where a product is taken for the first time.
2. Your First Month Free will last for 30 days and then automatically roll to a monthly charge unless you tell us to stop it by following the procedure set out in the product or by calling 150 from your Orange phone before the end of the 30 day free period. You can cancel your monthly subscription at any time in the same way.

Line Rental Discount 10% discount off your monthly line rental for your contract term if you recontract with Orange and stay on the same plan or accept the plan as a Best Plan recommendation. At the end of your minimum contract term you will be able to increase the discount by 5% for your next minimum contract term up to a max of 25% in line with the above condition.