

Europe Traveller

This document describes the terms and conditions applicable to Orange's Europe Traveller Bundles (the "Bundles") when taken as an addition to your existing Service Plan.

Bundles & Rules

Europe Traveller Bundles charges for Pay monthly Customers are (in addition to other charges):

Bundle Pricing (incl. VAT)	Europe Traveller	
	30 Day bundle	Monthly bundle
Access Fee per Connection per month (unless otherwise stated)	£5.10	£10.21
Inclusive Allowance**	200 minutes^ of discounted call charges within Orange Roaming zones 1-2 and 200 minutes^ of call time free of charge per month for calls received whilst within Orange Roaming zones 1-2 (Ireland & Channel Islands zone & Europe 1).	1,000 minutes^ of discounted call charges per month for calls made from within Orange Roaming zones 1-2 and 1,000 minutes^ of call time free of charge per month for calls received whilst within Orange Roaming zones 1-2 (Ireland & Channel Islands zone & Europe 1).

** The inclusive allowance is only applicable to calls made by you to countries within Orange Roaming zones 1-2 (Ireland & Channel Islands zone & Europe 1). (please see www.orange.co.uk/abroad for further details on Roaming zones).

^ Standard Orange Roaming call rates will apply once the relevant Bundle allowance has been utilised (please see www.orange.co.uk/roaming for the most up to date Roaming pricing information).

1. Europe Traveller Bundles (the "Bundles") are available to all Pay monthly Orange customers only.
2. Roaming services must be activated and provisioned on all applicable Devices in order for the Bundles to be applied to your Account. Roaming services are an Orange Additional Service (as defined in Orange's Standard Network Terms (see below clause 17)) and are therefore subject to status.
3. Roaming services (including 3G and GPRS) are subject to connection to foreign networks and cannot be guaranteed.

4. The inclusive allowance is only applicable to calls made by you to countries within Orange Roaming zones 1-2 (Ireland & Channel Islands zone & Europe 1). Standard Roaming charges apply for calls to all other Roaming zones and once the relevant Bundle allowance has been used (please see [orange.co.uk/abroad](https://www.orange.co.uk/abroad) for further details on Roaming zones and Roaming pricing).
5. The Bundles cannot be shared by Your group customers.
6. Recurring monthly bundles have a minimum subscription of one (1) calendar month from the date it is applied to your Account and shall remain recurring unless and until you tell us that you want to stop using the Bundle by giving at least ten (10) clear days notice prior to your next bill date.
7. The 30-day Europe Traveller Bundles will remain on your account until midnight on the 30th day after the Bundle was activated on your account.
8. Where you request that a Bundle is removed, cancelled or terminated you will revert to your standard Service Plan rates for Roaming usage.
9. You will be charged a pro rata amount where the Bundle is applied to your Account prior to your next bill date and thereafter at the rates specified in the table above from your next bill date.
10. Charges incurred whilst Roaming may be billed to your Account several months in arrears. The balance of the allowance shown on your monthly invoice may not therefore be accurate as certain Charges for previous usage may not have been processed by Orange at that time.
11. The inclusive allowance cannot be converted into UK only call time or rolled over into a following monthly period.
12. The Bundles can only be purchased by authorised Orange Account holders.
13. Connection to the Bundles are, in addition to these terms, subject to your normal Terms and Conditions for the Supply of Orange Network Services which are to be found at the back of your Orange phone user guide and at www.orange.co.uk/terms.
14. Where there is any inconsistency between these Terms and Conditions and Orange's Standard Network Terms, Orange's Standard Network Terms will prevail.
15. Orange reserves the right to replace or amend the Bundles or these terms and conditions at any time on reasonable notice. Orange reserves the right to withdraw the whole or a part of the Bundles upon providing not less than thirty (30) days' notice.
16. References to Orange in these terms and conditions are to Everything Everywhere Limited trading as Orange whose registered office is at Hatfield Business Park, Hatfield, Hertfordshire. AL10 9BW.