



Pay monthly Orange 10 and Orange 15 Packages Terms and Conditions

Connection is subject to status, a minimum term contract stated in your service plan and acceptance of the network terms available at orange.co.uk/terms. Please see your service plan to see which of these great benefits you will enjoy. Details of our current service plans can be seen at orange.co.uk/paymonthlyguide

1. **Inclusive minutes** - calls to UK landlines (beginning 01, 02, 03), UK mobile networks. Calls to call forwarding services (including those beginning 07), 08 and 09 numbers not included and charged at up to maximum of £2/min.
2. **Inclusive texts** - person to person texts in the UK. Text message delivery notifications not included.
3. **Inclusive landline** - calls in the UK to UK landlines (beginning 01, 02, 03). Voicemail in the UK is included in allowances on all plans. Additional features, such as answerphone call return will be charged.
4. **Inclusive email** - available on Orange 15 and on compatible devices only. E-mail solution will vary by device and must be activated by you from your device. Email terms can be seen at <http://www1.orange.co.uk/emailonyourphone/terms.html>. Blackberry service is subject to further terms at www.orange.co.uk/business/bis/terms.
5. **Inclusive Mobile Internet** - available on Orange 15 only. Your inclusive mobile internet is subject to such allowance as is set out in the plan. Mobile internet browsing is for use within the UK only. Any use outside the UK will be charged at the relevant international rate. Mobile internet browsing is not to be used for other activities (e.g. using your handset as a modem, non-Orange internet based streaming services, voice or video over the internet, instant messaging, peer to peer file sharing).
6. **Mobile internet** A daily flat rate of £1.00 per day applies for out of bundle data usage. This is subject to a daily fair usage allowance of 25MB, and a monthly download limit of 500MB. 25MB provides enough data for normal levels of email usage and browsing. However, for customers who are planning to download and stream data we would recommend that you take up one of our 500MB or 1GB data bundles. Please note, should you regularly exceed the 25MB daily fair usage allowance and as a result, you reach your 500MB limit before the end of the monthly period, network protection controls may be applied to your service. This may result in a reduced speed of transmission. See Mobile Internet terms for details of prohibited activities. Other terms apply, see www.orange.co.uk/terms.
7. **Orange 10** – Mobile internet, email and Blackberry Instant Messenger will not work on this tariff
8. **Fair usage policies** - inclusive benefits are subject to Orange fair usage policies which vary from time to time:
 - i. Unlimited email - 500 MB per month
 - ii. Magic Numbers - 3 hours per Magic Number per day

Usage above these amounts will constitute abuse and Orange may monitor usage and withdraw the benefit from your account.

9. **No roll-over** - unused benefits will not roll over to the next month.
10. **Magic Numbers** - person to person calls to a Magic Number made in the UK will be included. You may choose an additional Magic Number every 6 months. You may also change any Magic Number once every 6 months. A Magic Number can only be a personal phone number managed by Orange UK on the Orange Mobile UK network or a 2nd line number on the Orange UK Broadband Access network as part of any eligible Orange home package. On entry of a Magic Number, Orange will check to ensure that this number is within permitted number ranges and not one that has been excluded by Orange in its absolute discretion. If a number ceases to be within these ranges or is excluded it will be removed from your Magic Numbers. It could take up to 24 hours for Magic Number changes to become active.
11. **Other charges** - see the [Price Guide](#) for details. Usage above your inclusive allowance will be charged at the rates set out in the Price Guide – see orange.co.uk/paymonthlyguide. Calls to UK landlines and UK mobile networks are charged at 25p per minute and 25p to Answer Phone. Texts (as defined above) are charged at 12p each. If you do not pay by direct debit or require itemised bills the charges set out in the Price Guide will apply.
12. **Minimum call charges**: All calls are rounded to the nearest second and out-of-bundle calls have a minimum charge of 25p.
13. Orange reserves the right to replace, amend or withdraw the Service Plans (in whole or part) or these terms at any time on reasonable notice.
14. Orange 10 and Orange 15 plans are only available on selected phones.

PAYM Promotions

1. **Line Rental Discount for Orange 15 only**: 10% discount off your monthly line rental for your contract term if you recontract with Orange and stay on the Orange 15 plan. At the end of your minimum contract term you will be able to increase the discount by 5% for your next minimum contract term up to a max of 25% in line with the above condition.