

## **Travel Data Daily - £8.68 bundle - terms and conditions**

### **Eligibility**

1. Travel Data Daily bundles (the "Daily Bundles") are only available to Orange Pay Monthly customers and Orange Business Customers (as defined in paragraph 23 below).
2. Any group leader or sharer may take a Daily Bundle, however only that individual's usage will decrement the Daily Bundle. Group customers (including without limitation Talkshare and Your Group customers) may not share a Daily Bundle amongst the various Users. Only one Daily Bundle may be active per User at any one time.
3. Roaming and your Daily Bundle must be provisioned on your phone or data card to have a Daily Bundle applied to your Account. Connection to Roaming, which is an Orange Additional Service, is subject to status. To apply to enable Roaming, just call Orange Customer Services on 150 (Pay Monthly customers) or either 158 or 345 (Business Services customers) from your Orange handset.
4. Travel Data Daily bundles are not compatible with certain other products, including (not exhaustive) Orange Travel Monthly Bundles, Orange World Traveller (Pay Monthly) or Orange Business World Traveller (Business)"

### **Charges**

5. Once your order for a Daily Bundle has been activated, you will be charged £8.68 including VAT (if you are a Pay Monthly customer) or £7.00 exclusive of VAT (if you are a Business Services customer), for every day on which you use data whilst Roaming - even if you use very little data on that day. For these purposes, the relevant day begins at 00:00:00 hours and ends at 23:59:59 hours, using local time in the location in which you first use data on that day.
6. Each session of data Roaming usage is rounded up to the nearest byte.
7. Once a Daily Bundle is provisioned on your Account, you will only be charged for a Daily Bundle on the days that you use data whilst Roaming.
8. You will be charged your standard service plan Roaming rate for usage outside of any Daily Bundle allocation (calls, sms, mms, etc. as well as out of bundle data charges). If your Service Plan is inclusive of Roaming data charges, then the allowance granted under your Service Plan will be used first.
9. Charges incurred whilst Roaming may be billed several months in arrears. However, the charges relate to the day of actual usage.

### **Usage**

10. On each day for which the daily fee is applied, you may use up to 50MB of data inclusive in that daily fee. Unused data will not roll over into the next day.

11. Daily Bundles may be used only whilst Roaming (if you are a Pay Monthly customer) in the Republic of Ireland and Channel Islands zone or the Europe 1 zone; or (if you are a Business Services customer) in Zones 1 and 2. Please see [www.orange.co.uk/international](http://www.orange.co.uk/international) (if you are a Pay Monthly customer) and [www.orange.co.uk/businessroaming](http://www.orange.co.uk/businessroaming) (if you are a Business Services customer) for zone information.
12. You can use your Daily Bundle whilst Roaming for GPRS and 3G browsing of the internet (subject to availability) using your mobile phone or Orange data card. Daily Bundles do not include event charges such as charges for download of ringtones or games, and do not include the use of any data services for which a special charge is made.

### **Ordering and Cancellation**

13. To order a Daily Bundle, you must contact an Orange store or contact Customer Services on 150 (Pay Monthly customers) or either 158 or 345 (Business Services customers) from your Orange handset. It may take up to 24 hours for your order to be activated. Until activation, you will be charged at your standard rate for data Roaming.
14. The Daily Bundle will remain on your Orange account until you decide to remove it or until Orange withdraws the Daily Bundles. To remove your Daily Bundle, simply call Orange on 150 (Pay Monthly customers) or either 158 or 345 (Business Services customers) to remove the bundle from your account. It may take up to 24 hours for your cancellation to be activated.
15. Once a Daily Bundle expires or is cancelled, the benefit of any unused data Roaming included in the bundle will be lost.
16. No credit will be given for any unused data Roaming included in a Daily Bundle.
17. No User may have more than one Daily Bundle active at the same time.

### **General**

18. If any capitalised word or phrase in these terms is defined in Orange's Standard Network Terms, then it carries that meaning in these terms unless otherwise defined.
19. Roaming services are subject to connection to foreign networks and cannot be guaranteed. Please see [www.orange.co.uk/international](http://www.orange.co.uk/international) (Pay Monthly) or [www.orange.co.uk/businessroaming](http://www.orange.co.uk/businessroaming) (Business Services) for more information.
20. Travel data bundles other than the Daily Bundle may be available from time to time, and are subject to separate terms.
21. Daily Bundles are not available with any other data bundles, offer and/or promotion unless otherwise specified.
22. Orange reserves the right to replace or amend Daily Bundles or these terms and conditions at any time on reasonable notice. Orange reserves the right to withdraw a whole or part of the Daily Bundles upon providing not less than thirty (30) days' notice.

23. A Business Customer is classified as a customer who can provide the following: for limited companies, the company registration number and the VAT number; or for charities, the charity number; or for all other businesses, a copy of a business chequebook, plus an invoice on the business's headed paper or a business utility bill.
24. Service is subject to Orange's Standard Network Terms which are to be found:
  - a. If you are a Pay Monthly customer, at the back of your Orange phone User Guide and at [www.orange.co.uk/terms](http://www.orange.co.uk/terms); or
  - b. If you are a Business Customer, in (as applicable):
    - i. the small business Customer Information Form (Small Business CIF) terms and conditions for the supply of Orange Network Services; or
    - ii. the Orange Business Services Customer Agreement (OBSCA) or Orange Business Services Master Agreement (OBSMA).
25. These various terms and conditions are referred to here as "Orange's Standard Network Terms". Where there is any inconsistency between these terms and Orange's Standard Network Terms, Orange's Standard Network Terms will prevail.
26. Reference to Orange in these terms are to Orange Personal Communications Services Limited of St James Court, Great Park Road, Almondsbury Park, Bradley Stoke, Bristol, BS32 4QJ except where Orange is otherwise defined in Orange's Standard Network Terms, where the latter shall prevail.