



## Orange Pay monthly iPhone plans Terms and Conditions

Connection is subject to status, a minimum term contract stated in your service plan and acceptance of the network terms available at [orange.co.uk/mobileterms](http://orange.co.uk/mobileterms). Please see your service plan to see which of these great benefits you will enjoy:

1. **Inclusive minutes** - calls to UK landlines (beginning 01, 02, 03), UK mobile networks. Calls to call-forwarding services (including those beginning 070), 08 and 09 numbers aren't included, and cost up to £2/min
  2. **Inclusive texts** - person to person texts in the UK. Text message delivery notifications not included.
  3. **Inclusive photo messages** - standard UK to UK photo messages
  4. **Inclusive Answer phone** - Includes calls made from your Orange mobile to your Orange answerphone in the UK only. Additional features, such as answerphone call return will be charged.
  5. **Inclusive Mobile Internet** - Mobile internet browsing applies within the UK only. Any use outside the UK will be charged at the relevant international rates. Mobile Internet browsing does not include event charges such as for ringtones or games (transport costs for these events are included). Not to be used for Internet Tethering (e.g. using your handset as a modem - separate Tethered Data bundles are available).
  6. **Mobile internet:** Additional mobile internet browsing is charged at £1/day. . A daily flat rate of £1.00 per day applies for out of bundle data usage. This is subject to a daily fair usage allowance of 25MB, and a monthly download limit of 500MB. 25MB provides enough data for normal levels of email usage and browsing. However, for customers who are planning to download and stream data we would recommend that you take up one of our 500MB or 1GB data bundles. Please note, should you regularly exceed the 25MB daily fair usage allowance and as a result, you reach your 500MB limit before the end of the monthly period, [notice may be given and] network protection controls may be applied to your service. This may result in a reduced speed of transmission See Mobile Internet terms for details of prohibited activities. Other terms apply, see [www.orange.co.uk/terms](http://www.orange.co.uk/terms). Other terms apply, see [orange.co.uk/terms](http://orange.co.uk/terms).
  7. **Inclusive WiFi** - use of BT Openzone hotspots in the UK only. Fair Usage policy of 3GB applies . Usage above 3GB per month may result in suspension of Wifi services and/or suspension of your account. The 3GB Fair Usage Policy does not apply when using your iPhone on domestic WiFi. Note however that some domestic broadband packages have download limits and customers should be aware that using the iPhone to access the web through domestic WiFi will contribute to domestic data usage.
  8. **Fair usage policies** - inclusive benefits are subject to Orange fair usage policies which vary from time to time:
    - I. **Unlimited texts** - 3,000 texts per month.
    - II. **Unlimited Minutes** - 4,000 minutes per month
    - Magic Numbers** - 3 hours per Magic Number per day.
- Usage above these amounts will constitute abuse and Orange may monitor usage and withdraw the benefit from your account.
9. **No roll-over** - unused benefits will not roll over to the next month.
  10. **Magic Numbers** - person to person calls to a Magic Number made in the UK will be included. You may choose an additional Magic Number every 6 months. You may also change any Magic Number once every 6 months. A Magic Number can only be a personal phone number managed by Orange UK on the Orange Mobile UK network or a 2nd line number on the Orange UK Broadband Access network as part of any eligible Orange home package. On entry of a Magic Number, Orange will check to ensure that this number is within permitted number ranges and not one that has been excluded by Orange in its absolute discretion. If a number ceases to be within these ranges or is excluded it will be removed from your Magic Numbers. It could take up to 24 hours for Magic Number changes to become active.
  11. **Orange Maps** - Orange may change the supplier for this service and/or provide another service of equivalent value. If you move away from a plan that entitles you to Orange Maps at no extra charge, the Orange Maps subscription will end on the day on which the change is requested rather than the day on which your plan comes to an end. Other terms apply - see [orange.co.uk/orangemaps](http://orange.co.uk/orangemaps).
  12. **Additional Benefits for customers on iPhone 75 plan**
    - I. Offer includes 100 Roaming minutes, to make or receive calls, and 20MB of Roaming Data. The inclusive allowance is only applicable to calls made by you to countries within Orange Roaming zone Europe1. Standard Roaming charges apply for calls to all other Roaming zones and once



- the relevant Bundle allowance has been used (please see [orange.co.uk/abroad](http://orange.co.uk/abroad) for further details on Roaming zones and Roaming pricing).
- II. Tethering offer includes 3GB of data to be used whilst the mobile phone is connected to a computer for the purposes of providing an Internet connection.  
The inclusive allowance is only applicable to data used within the UK. Any data use over and above the inclusive allowance will be charged at 2p/MB.
  - III. Free itemised billing.
13. **Other charges** – Out of bundle calls to UK landlines and UK mobile networks are charged at 25p/minute. Texts (as defined above) are charged at 12p each. All calls are rounded to the nearest second and out-of-bundle calls have a minimum charge of 25p. Voicemail is free in the UK. See [orange.co.uk/paymonthlyguide](http://orange.co.uk/paymonthlyguide) for more. Usage above your inclusive allowance will be charged at the rates set out in the Price Guide – see [orange.co.uk/paymonthlyguide](http://orange.co.uk/paymonthlyguide) you do not pay by direct debit or require itemised bills the charges set out in the [Price Guide](#), which sets out all other charges, will apply.
14. **Existing customers** - see also [Our Customers First terms](#).

Orange reserves the right to replace, amend or withdraw the Service Plans (in whole or part) or these terms at any time on reasonable notice.

### Pay Monthly SIM-only iPhone Plans

1. **Handset unlocking** Before you can use your Orange SIM in your existing phone you may need to get your previous network to unlock the handset. A charge may be payable.
2. Out of bundle calls will be charged on a per minute basis, and will be rounded up to the nearest minute. Inclusive calls will be charged on a per second basis. See [Price Guide](#) for details

### Tethering Bundle Terms

These terms apply to all Orange customers purchasing an Internet Tethering bundle for use on an iPhone.

The Tethering Bundle is only available when the customer connects an iPhone to an iPhone tariff, or a standard tariff in conjunction with the Data and Wifi bundle.

The Tethering bundle includes an allowance of data to be used whilst the mobile phone is connected to a computer for the purposes of providing an Internet connection.

The inclusive allowance is only applicable to data used within the UK.

Any data used outside of the UK is subject to connection to foreign networks, cannot be guaranteed, and will be charged. See [orange.co.uk/abroad](http://orange.co.uk/abroad).

### 30 Day Bundles

Any data use over and above the inclusive allowance will be charged at 5.1p/MB.

Recurring monthly bundles have a minimum subscription of one (1) calendar month from the date it is applied to your Account and shall remain recurring unless and until you tell us that you want to stop using the Bundle by giving at least ten (10) clear days notice prior to your next bill date.

### 18 and 24-month Bundles

These terms apply to New and Upgrading Orange customers purchasing an Internet Tethering bundle for use on an iPhone.

Any data use over and above the inclusive allowance will be charged at 2p/MB.



## Unlimited Text Bundle

These terms apply to all Orange customers purchasing an unlimited text bundle.

Text Messages are standard person to person texts within the UK. Text message delivery notifications not included.

The offer is subject at all times to a fair usage policy of 3000 texts (as appropriate) each month. Usage above this amount will constitute abuse and Orange may monitor usage and withdraw the Offer from your account if the fair usage policy is abused.

Purchase of these bundles is, in addition to these terms, subject to your normal Terms and Conditions for the Supply of Orange Network Services which can be found at [www.orange.co.uk/terms](http://www.orange.co.uk/terms).

Orange reserves the right to replace, amend or withdraw the offer (in whole or part) or these terms at any time on reasonable notice.

## iPhone Data & Wifi Bundle

These terms apply to all Orange customers purchasing an iPhone Data and Wifi Bundle.

The customer must have an iPhone. If device was not originally connected to Orange we cannot guarantee services and settings.

1. **Inclusive Mobile Internet** - Mobile internet browsing applies within the UK only. Any use outside the UK will be charged at the relevant international rates. Mobile Internet browsing does not include event charges such as for ringtones or games (transport costs for these events are included). Not to be used for Internet Tethering (e.g. using your handset as a modem - separate Tethered Data bundles are available). Additional mobile internet browsing is charged at £1/day.
2. **Inclusive WiFi** - use of BT Openzone hotspots in the UK only. Fair Usage policy of 3GB applies . Usage above 3GB per month may result in suspension of Wifi services and/or suspension of your account. The 3GB Fair Usage Policy does not apply when using your iPhone on domestic WiFi. Note however that some domestic broadband packages have download limits and customers should be aware that using the iPhone to access the web through domestic WiFi will contribute to domestic data usage.

## Terms relevant for all Bundles

Purchase of any of the above bundles is, in addition to the terms stated above, subject to your normal Terms and Conditions for the Supply of Orange Network Services which can be found at [www.orange.co.uk/mobileterms](http://www.orange.co.uk/mobileterms).

Orange reserves the right to replace, amend or withdraw the bundles (in whole or part) or these terms at any time on reasonable notice.