

Orange Pay monthly iPhone and iPhone SIM Only plans Terms and Conditions

Connection is subject to status, a minimum term contract stated in your service plan and acceptance of the network terms available at orange.co.uk/mobileterms. All services are within the UK only unless otherwise stated. These terms apply to you if you are a new pay monthly customers or an existing customer who moves onto one of our current range of plans. Please see your service plan to see which of these great benefits you will enjoy:

1. **Inclusive minutes:** Your minutes are for calls to UK landlines (beginning 01, 02, 03) and UK mobile networks.
2. **Inclusive Answer phone:** Includes calls made from your Orange mobile to your Orange answerphone in the UK only.
3. **Inclusive texts:** Your texts are for person to person texts to UK mobile networks and UK landlines. Text message delivery notifications not included.
4. **Inclusive Mobile Internet:** Mobile internet browsing applies within the UK only. Any use outside the UK will be charged at the relevant international rates. Mobile Internet browsing does not include event charges such as for ringtones or games (transport costs for these events are included). Not to be used for internet tethering (e.g. using your handset as a modem – separate inclusive tethering plans and/or tethered data bundles are available).
5. **Inclusive Tethering:** You'll need to be on one of our selected plans and have a compatible phone and computer. Tethering is subject to coverage and the allowances set out for your plan. Tethering (whether as part of an inclusive allowance or not) is not to be used for other services such as non-Orange internet based streaming services, voice or video over the internet, instant messaging, peer to peer file sharing.
6. **Inclusive WiFi:** You'll need to be on one of our selected plans and have a compatible phone to get unlimited (subject to 3GB fair usage) WiFi use each month at BT Openzone hotspots (to find a hotspot, check out btopenzone.co.uk). If you go over the 3GB, we (Orange) may monitor your usage and suspend your usage or withdraw the offer from your account. As Orange isn't the provider of the WiFi service, we aren't responsible for whether there is WiFi available where you want it, or for the quality of that service. We might swap your WiFi service to another provider in future, provided that you get the same experience. Remember that BT's terms, including those about acceptable use, will also apply to you when you use BT Openzone. You can see these here: www.btopenzone.com/terms-and-conditions/index.jsp
7. **Fair usage policies:** inclusive benefits are subject to Orange fair usage policies which vary from time to time Usage above these amounts will constitute abuse and Orange may monitor usage and withdraw the benefit from your account. The fair use amounts are:
 - i. **Unlimited texts:** 3,000 texts per month.
 - ii. **Unlimited Minutes:** 3,000 minutes per month
8. **No roll-over:** Unused benefits will not roll over to the next month.
9. **Charges outside of any inclusive allowance:**
 - i. **Minutes and Texts:** Once your allowance is used up, all calls are rounded to the nearest minute. Calls to UK landlines (as described above) and UK mobile networks are charged at 35p per minute (and 35p to Answer Phone on 6 month SIMO plan). Texts (as described above) are charged at 12p each. Calls to call forwarding services (including those beginning 07), 05, 08 and 09 numbers are excluded from bundle. Calls to 0800 and 0808 will cost 20p/min, and calls to 0845 and 0870 will cost 40p/min. Other 08 numbers cost up to 76.6p/min. 070 numbers cost up to 76.6p/min. 09 numbers cost up to £2 p/min. See www.orange.co.uk/paymonthlyguide for more information. Additional features, such as answerphone call return will be charged. If you do not pay by direct debit or require itemised bills the charges set out in the Price Guide will apply.
 - ii. **Mobile Internet:** Once you have used up any inclusive mobile internet allowance you will be charged a daily flat rate of £1.00 per day for out of bundle data usage. This is subject to a daily fair usage allowance of 25MB, and a monthly download limit of 500MB. 25MB provides enough data for normal levels of email usage and browsing. However, for customers who are planning to download and stream data we would recommend that you take up one of our 500MB or 1GB data bundles. Please note, should you regularly exceed the 25MB daily fair usage allowance and as a result, you reach your 500MB limit before the end of the monthly period, network protection controls may be applied to your service. This may result in a reduced speed of transmission and/or disconnection. See Mobile Internet terms for details of prohibited activities. Other terms apply, see www.orange.co.uk/terms.
 - iii. **Tethering:** If you have used up any inclusive tethering allowance you may have, or if you use tethering on a plan without an inclusive allowance, it'll cost a daily flat rate of £1 a day. If you're on a plan that includes mobile internet and tethering and you use up your total data allowance for both services, you'll pay £1 a day if you use tethering and £1 a day if you use mobile internet (as described above). This is subject to a daily fair usage allowance of 500MB tethering. Please note, should you reach your 500MB limit before the end of the monthly period, network protection controls may be applied to your service. This may result in a reduced speed of transmission and/or disconnection.

10. SIM-only plans

- i. **Handset unlocking** - Before you can use your Orange SIM in your existing phone you may need to get your previous network to unlock the handset. A charge may be payable.
- ii. If you decide to upgrade or cancel your contract you'll need to give 30 days notice to us.

Tethering Bundle Terms

These terms apply to all Orange customers purchasing an Internet Tethering bundle for use on an iPhone. The Tethering Bundle is only available when the customer connects an iPhone to an iPhone tariff, or a standard tariff in conjunction with the Data and Wifi bundle. The Tethering bundle includes an allowance of data to be used whilst the mobile phone is connected to a computer for the purposes of providing an Internet connection. The inclusive allowance is only applicable to data used within the UK. Any data used outside of the UK is subject to connection to foreign networks, cannot be guaranteed, and will be charged. See orange.co.uk/abroad.

30 Day Bundles

Any data use over and above the inclusive allowance will be charged at 5.1p/MB. Recurring monthly bundles have a minimum subscription of one (1) calendar month from the date it is applied to your Account and shall remain recurring unless and until you tell us that you want to stop using the Bundle by giving at least ten (10) clear days notice prior to your next bill date.

18 and 24-month Bundles

These terms apply to New and Upgrading Orange customers purchasing an Internet Tethering bundle for use on an iPhone. Any data use over and above the inclusive allowance will be charged at 2p/MB.

Unlimited Text Bundle

These terms apply to all Orange customers purchasing an unlimited text bundle. Text Messages are standard person to person texts within the UK. Text message delivery notifications not included. The offer is subject at all times to a fair usage policy of 3000 texts (as appropriate) each month. Usage above this amount will constitute abuse and Orange may monitor usage and withdraw the Offer from your account if the fair usage policy is abused. Purchase of these bundles is, in addition to these terms, subject to your normal Terms and Conditions for the Supply of Orange Network Services which can be found at www.orange.co.uk/terms. Orange reserves the right to replace, amend or withdraw the offer (in whole or part) or these terms at any time on reasonable notice.

iPhone Data & Wifi Bundle

These terms apply to all Orange customers purchasing an iPhone Data and Wifi Bundle. The customer must have an iPhone. If device was not originally connected to Orange we cannot guarantee services and settings.