

# price guide

pay as you go



## you're in control

Orange lets you stay in control of how you use your phone and how much it costs.

This price guide lays out the services and costs to you as an Orange pay as you go customer.

If you would like more details about any of our products or services further information can be found on [orange.co.uk](http://orange.co.uk) or call customers services on 450.

## with pay as you go



# contents

- 4 pay as you go animal packages
- 6 Dolphin
- 8 Canary
- 10 Raccoon
- 12 Camel
- 14 Calls to premium rate and other special numbers
- 15 Magic Numbers and Reserve Tank
- 16 Your Group
- 17 Extras
- 18 Topping up
- 19 Orange World Extras
- 20 Orange World Email
- 21 International Calling
- 22 Using your phone abroad
- 23 Using GPRS and 3G Abroad
- 24 Services
- 25 Customer Services and other important numbers
- 26 Service Plans and Services that are no longer available



## pay as you go animal packages

With our new pay as you go animal packages, you get great rewards every month, just for topping up. So whether you want free texts or free calls, you can choose the package that suits you best.

Before choosing your animal you'll be on Orange Starter, with calls 20p per minute and texts 10p. And that's to any network, any time.

For full details on the animal rewards and terms see [orange.co.uk/payasyougo](https://orange.co.uk/payasyougo)



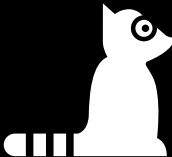
## Dolphin

unlimited free texts  
to any network



## Canary

free evening and  
weekend calls



## Raccoon

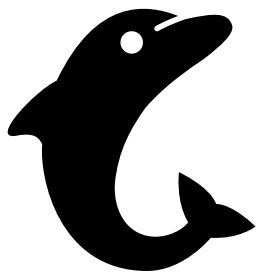
15p calls to any network



## Camel

call abroad from 5p

Free calls and texts subject to minimum £10 monthly top up. Calls to call forwarding numbers excluded. Any network calls to mobile and landline (01, 02, 03) numbers only. Unlimited texts subject to a fair usage policy and £30 monthly top-up.



## Dolphin

If you love to text and access Facebook, Bebo and MySpace, then Dolphin is for you

- 300 free texts to any network with £10 top-up
- 600 free texts to any network with £20 top-up
- unlimited free texts to any network with £30 top-up

Plus free mobile access to Facebook, Bebo and MySpace with every £10 top-up

Calls 20p per minute and texts 10p, to any network, any time

all you have to do is: call 343 to choose your animal

Dolphin monthly rewards			
total top-ups a month	£10	£20	£30
you get	£10 credit	£20 credit	£30 credit
plus these great monthly rewards and benefits	<ul style="list-style-type: none"> <li>■ 300 free texts to any network</li> <li>■ free access* to Facebook, Bebo and MySpace</li> </ul>	<ul style="list-style-type: none"> <li>■ 600 free texts to any network</li> <li>■ free access* to Facebook, Bebo and MySpace</li> </ul>	<ul style="list-style-type: none"> <li>■ unlimited free texts to any network†</li> <li>■ free access* to Facebook, Bebo and MySpace</li> </ul>

\* subject to 50Mb limit

† Unlimited free texts subject to fair usage policy

standard charges	
call type	cost per minute/per message
Orange mobiles	20p
standard UK landlines (01, 02, 03)	20p
other UK mobiles	20p
standard text	10p
minimum call charge	20p
maximum daily charge for mobile Internet browsing	£2
calls to 08 numbers	calls between 25p - 35p see p14 for full details
answer phone	20p
Photo Messaging	30p
Video Messaging	50p



## Canary

If you love to chat then Canary is for you. Get free minutes every month to call anyone at evenings and weekends

- 120 free minutes to any network with £10 top-up
- 180 free minutes to any network with £20 top-up
- 240 free minutes to any network with £30 top-up

All other calls 20p per minute and texts 10p, to any network, any time

all you have to do is: call 343 to choose your animal

Canary monthly rewards			
total top-ups a month	£10	£20	£30
you get	£10 credit	£20 credit	£30 credit
plus these great monthly rewards and benefits	■ 120 evening and weekend minutes to any network	■ 180 evening and weekend minutes to any network	■ 240 evening and weekend minutes to any network

standard charges	
call type	cost per minute/per message
Orange mobiles	20p
standard UK landlines (01, 02, 03)	20p
other UK mobiles	20p
standard text	10p
minimum call charge	20p
maximum daily charge for mobile Internet browsing	£2
calls to 08 numbers	calls between 25p - 35p, see p14 for full details
answer phone	20p
Photo Messaging	30p
Video Messaging	50p



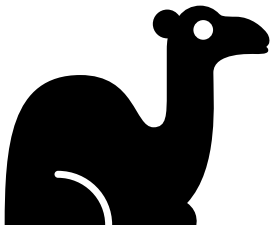
## Racoon

Our lowest flat rate for people who like to keep it simple

- 15p per minute calls to any network at any time
- 10p texts to any network at any time

all you have to do is: call 343 to choose your animal

standard charges	
call type	cost per minute/per message
Orange mobiles	15p
standard UK landlines (01, 02, 03)	15p
other UK mobiles	15p
standard text	10p
minimum call charge	15p
maximum daily charge for mobile Internet browsing	£2
calls to 08 numbers	calls between 25p - 35p, see p14 for full details
answer phone	20p
Photo Messaging	30p
Video Messaging	50p



# Camel

If you make calls to other countries from the UK, Camel is for you

- calls to over 50 countries from just 5p per minute
- international texts just 15p

All other calls 20p per minute and texts 10p, to any network, any time in the UK

all you have to do is: call 343 to choose your animal

standard charges	
call type	cost per minute/per message
Orange mobiles	20p
standard UK landlines (01, 02, 03)	20p
other UK mobiles	20p
standard text	10p
minimum call charge	20p
maximum daily charge for mobile Internet browsing	£2
calls to 08 numbers	calls between 25-35p see p14 for full details
answer phone	20p
Photo Messaging	30p
Video Messaging	50p

# international call rates\*

Countries	Price per minute		Price per text	Countries	Price per minute		Price per text
	Landline	Mobile			Landline	Mobile	
Albania	13p	13p	15p	Estonia	7p	20p	15p
Andorra	7p	20p	15p	Faroe Islands	18p	18p	15p
Anguilla	15p	20p	15p	Finland	7p	19p	15p
Australia	6p	13p	15p	France	5p	10p	15p
Austria	5p	10p	15p	Germany	6p	20p	15p
Antigua and Barbuda	15p	20p	15p	Georgia	11p	11p	15p
Bangladesh	12p	20p	15p	Gibraltar	7p	29p	15p
Bahamas	7p	7p	15p	Ghana	12p	15p	15p
Barbados	15p	20p	15p	Greece	6p	20p	15p
Belarus	24p	23p	15p	Grenada and Carriacou	6p	6p	15p
Belgium	5p	10p	15p	Hong Kong	6p	6p	15p
Bermuda	7p	7p	15p	Hungary	7p	20p	15p
Bosnia	18p	26p	15p	Iceland	7p	23p	15p
Brazil	12p	20p	15p	India	6p	14p	15p
Bulgaria	10p	26p	15p	Indonesia	12p	18p	15p
Canada	6p	6p	15p	Ireland	6p	20p	15p
Cayman Islands	15p	20p	15p	Iran	14p	20p	15p
China	6p	7p	15p	Iraq	55p	55p	15p
Croatia	7p	20p	15p	Israel	7p	20p	15p
Cyprus	10p	20p	15p	Italy	6p	20p	15p
Czech Republic	7p	20p	15p	Jamaica	8p	20p	15p
Denmark	7p	20p	15p	Japan	10p	18p	15p
Dominica	15p	20p	15p	Kenya	24p	30p	15p

Countries	Price per minute		Price per text	Countries	Price per minute		Price per text
	Landline	Mobile			Landline	Mobile	
Latvia	12p	12p	15p	Slovenia	8p	26p	15p
Liechtenstein	8p	43p	15p	South Africa	6p	20p	15p
Lithuania	12p	12p	15p	South Korea	7p	15p	15p
Luxembourg	5p	10p	15p	Somalia	65p	65p	15p
Macedonia	15p	15p	15p	Spain	5p	10p	15p
Malta	14p	20p	15p	Sri Lanka	15p	20p	15p
Malaysia	6p	8p	15p	St Kitts and Nevis	15p	20p	15p
Moldova	16p	16p	15p	St Lucia	15p	20p	15p
Montserrat	15p	20p	15p	St Vincent and The Grenadines	7p	20p	15p
Monaco	7p	20p	15p	Sweden	7p	20p	15p
Netherlands	6p	20p	15p	Switzerland	5p	10p	15p
New Zealand	6p	30p	15p	Taiwan	8p	12p	15p
Nigeria	6p	20p	15p	Thailand	6p	15p	15p
Norway	7p	20p	15p	Trinidad and Tobago	15p	20p	15p
Pakistan	9p	25p	15p	Turkey	6p	18p	15p
Philippines	24p	24p	15p	Turks and Caicos Islands	15p	20p	15p
Poland	5p	10p	15p	UAE	18p	18p	15p
Portugal	6p	20p	15p	USA	6p	6p	15p
Puerto Rico	7p	7p	15p	Ukraine	21p	25p	15p
Romania	5p	10p	15p	Virgin Islands UK	15p	20p	15p
Russia	20p	40p	15p	Virgin Islands US	7p	7p	15p
San Marino	6p	6p	15p	Zimbabwe	12p	30p	15p
Singapore	5p	5p	15p				
Slovakia	5p	10p	15p				

\*prices include VAT

# Calls to premium rate and other special numbers

For more information about premium rate and network translation services (08 numbers), please see our Code Of Practice at [orange.co.uk/codeofpractice](http://orange.co.uk/codeofpractice)

number prefix	cost (per minute)
Calls to Charity Helplines	Free. Visit <a href="http://orange.co.uk/charity">orange.co.uk/charity</a> for full details
Calls to 0800/050 numbers	25p
Calls to 0845 numbers	25p
Calls to 0870 numbers	25p
Calls to 0843, 0844 numbers	25p
Calls to call forwarding services beginning 07	same rate as calls to other mobile networks
Calls to 0871, 0872 & 0873 numbers	35p
Calls to personal number services (070)	50p
Premium rate numbers (09) – there are 3 levels of access across 4 price bands*	<p>Band 1: Calls advertised as 10p - 40p per min from a BT landline cost 50p per min on Orange. Calls advertised as 10 - 40p per call from a BT landline cost 50p per call on Orange.</p> <p>Band 2: Calls advertised as 41p - 70p per min from a BT landline cost 90p per min on Orange. Calls advertised as 41p - 70p per call from a BT landline cost 90p per call on Orange.</p> <p>Band 3: Calls advertised as 70p - £1 per min from a BT landline will cost £1.20 per min on Orange. Calls advertised as 70p - £1 per call from a BT landline cost £1.20 per call on Orange.</p> <p>Band 4: Calls advertised as more than £1 per min from a BT landline cost £1.70 per min on Orange. Calls advertised as more than £1 per call from a BT landline cost £1.70 per call on Orange.</p>

Prices include VAT. All chargeable calls are subject to a minimum call charge of 15p.

09 numbers charged per minute are rounded for the first minute and then billed per second thereafter, unless your service plan is Speakeasy or an Animal plan where all calls charged per minute and rounded up to the nearest minute.

\* Calls to 0800, 0500, 0845, 0844 and 0870 are subject to a minimum charge of 25p.

## Magic Numbers

At Orange we understand that there are certain people in your life you need to stay close to. With Magic Numbers, you can talk for up to an hour for only 15p so you can afford to spend more time having a good old chinwag.

Magic Numbers allows you to call the people closest to you and talk for up to an hour – but you only have to pay 20p. So if you spend a lot of time on the phone to your Mum or Dad, your boyfriend, girlfriend or your best mate, a Magic Number could potentially save you a packet. Magic, isn't it?

Orange lets you choose 3 Magic Numbers when you join. All you need to do is make sure that you top up by at least £10 a month.

Your chosen Magic Numbers must be Orange numbers, and calls made within the UK. A fair usage policy of 6 hours per day applies per Magic Number.

Call Customer Services on 450 to register your details and choose your first Magic Number.

For more information call 452 or if you're already a registered Orange customer go to [orange.co.uk/magic](https://orange.co.uk/magic) and set up your first Magic Number on the net.

## Reserve Tank

With Reserve Tank, you've always got an extra £2.50 to finish what you say, so you don't need to worry about running out of credit. Calls and text cost only 5p more, but as soon as you top-up, the call costs go back to normal. It's free and easy to activate – just text TANK to 2002. You'll be asked if you want to switch it on when you run out of credit.

## Your Group

As an Orange customer you already enjoy lots of benefits. But if you're a couple, group of friends or a family on pay monthly and pay as you go, you can get even more if you combine your phones together on one Your Group account.

- Unlimited free calls between all members of your group\*
- one monthly invoice that includes every PAYM plan in Your group account and all Top Ups to PAYG plans
- 2 free 30-second or one 60-second call for pay as you go customers every time their credit runs out, so they always stay in touch
- set up convenient weekly or monthly top-ups from a minimum of £2.50 a week or £10 a month

\*One member of Your Group must be a pay monthly customer. Calls to other Your Group phones on the same account are subject to a fair usage policy of 3000 minutes per month per user. Pay as you go customers must have at least 10p available airtime credit to make free calls to other Your Group subscribers on the same account.

For further details go to [orange.co.uk/yourgroup](http://orange.co.uk/yourgroup) or call customer services on 450.



## Extras from Orange

Extras from Orange gives you great deals on text messages, talk time and access to Orange World and the mobile internet.

Our great offers include texts from 3p and calls from 5p per minute to Orange mobile and standard UK landline (01, 02 and 03); just pay a one-off charge from your airtime credit. Extras last for a day, a week or a month, its up to you, from purchase or until all your credit is used up.

Orange Extras	how long it lasts	what you get	how much it costs	how much it is per unit	what is the standard rate	how much you save (£)	to buy, text the following shortcode for free
<b>Talk time:</b>							
100 minutes to Orange & landlines	1 month	100	£10	10p	20p	£10	100 MINS 1 MONTH
300 minutes to Orange & landlines	1 week	300	£15	5p	20p	£45	300 MINS WEEK
<b>Text messages:</b>							
20 text messages	1 day	20	£1	5p	10p	£1	TEXT 20 DAY
50 text messages	1 month	50	£4	8p	10p	£1	TEXT 50 MONTH
100 text messages	1 month	100	£6	6p	10p	£4	TEXT 100 MONTH
150 text messages	1 week	150	£5	3p	10p	£10	TEXT 150 WEEK
150 text messages	1 month	150	£8	5p	10p	£7	TEXT 150 MONTH
500 text messages	1 month	500	£15	3p	10p	£35	TEXT 500 MONTH
<b>Orange World and mobile internet:</b>							
Access for one day	1 day	unlimited	£1	-	£4 per MB if you choose pay as you consume	-	WORLD 1 WORLD 7
Access for one week	1 week	unlimited	£5	-		-	
Daily cap / never spend more than £2 per day when browsing	1 day	unlimited	£2 per day activation is free	-		-	
10 MMS	1 week	10	£2	-	30p	£1	MMS 10 WEEK

**Talk time Extras can be used for calls made from Orange to Orange or to standard UK landlines (01, 02 and 03).** Non standard calls are charged to a maximum of 35p per minute for 08 and £1.70 per minute or per call for 09 numbers. For further detail, please refer to page 14.

These costs are only applicable when calling from the UK. To purchase Extras visit an Orange shop, call 450 or text the indicated shortcode to 6620 from your Orange phone. Terms and conditions apply, see [orange.co.uk/extras](http://orange.co.uk/extras) for full details.

## Topping up

Topping up has never been easier, with a range of great choices for you to top-up your Orange pay as you go phone by £5, £10, £15, £20, £30, £40 or £50.

Using your credit or debit card to top-up gives you the flexibility to top-up at anytime – at home, at work or abroad. Call us on 450 and register a card, make sure you have all your details with you when you call. Then whenever you want to top-up you can choose one of the options below:

- call Orange direct on 450 and select option 1
- text the last 4 digits of your card, the top-up amount and your 3 digit card security code to 2886
- go to Orange plus on your menu and select pay as you go then top up
- visit [orange.co.uk/youraccount](http://orange.co.uk/youraccount) and select the mobile account section
- visit the Your Account section on Orange World on your phone

Why not set up an Automatic Top-up so that your phone is automatically topped up whenever you hit an agreed limit. Just call 450 to set it up and if you use Automatic Top-up before 31st August 2008 we'll give you £5 free credit.

If you're out and about you can also top-up through selected cash machines. Your Orange phone will be topped up immediately and the cash machine will print a receipt for your records.

Alternatively use the Orange top-up swipe card. Register it by calling 450 free from your Orange phone. Then, wherever you see the Orange logo and top-up symbol, hand your card over to top-up.

Orange e-vouchers are available at thousands of retailers. Go to [orange.co.uk/youraccount](http://orange.co.uk/youraccount) or call 450 to register the voucher number and activate the top-up.

For more details on how to top-up in the UK and abroad please visit [orange.co.uk/top-up](http://orange.co.uk/top-up)

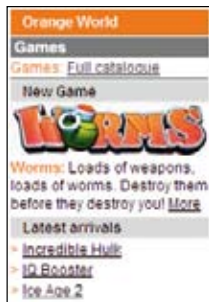
# Orange World and the mobile internet

Orange Extras	how long it lasts	what you get	how much it costs	what is the standard rate (%)
<b>Orange World and mobile internet:</b> Access for one day Access for one week  Daily cap / never spend more than £2 per day when browsing	1 day 1 week  1 day	unlimited unlimited  unlimited	£1 £5  £2 per day activation is free	£4 per MB if you choose pay as you consume

You can buy as many Orange World and the mobile internet Extras as you want each month so that you can enjoy the great value that they give.

\*Per user only. Other terms and conditions apply go to [orange.co.uk/orangeworld](http://orange.co.uk/orangeworld) for details.

You can check how much of your Orange World and the mobile internet Extra you have used by calling 453 from your Orange phone.



# Orange World, mobile internet and e-mail

With Orange World and the mobile internet Extras you can:

- access the latest information and downloads on Orange World
- browse the mobile internet including Google, YAHOO!, eBay and Amazon
- send and receive your personal email (including YAHOO!, Webmail and many others)

Whatever you're interested in, Orange World has it covered:

## Music and ringtones

- features, news, gossip, gigs and downloads on your favourite bands and artists
- download music tracks, watch music videos or remix your own ringtones (on supported handsets)

## Football

- follow your football club with news, live scores, results, pictures, competitions, match video and big name interviews
- relive the moment with goal and match video highlights from the Champions League, Premiership and Football League, plus highlights from top sporting events and the latest sports news through Sky Sports video (on supported handsets)

## Games

- download games from console titles to retro classics, updated weekly

## Film

- watch film trailers and clips
- full UK cinema listings and film guide

**There maybe additional charges for downloading ringtones, logos and other services, but prices are clearly stated prior to confirmation.**

## Email

You can send and receive email via Orange World, or via your phone's inbox, depending on your handset and email provider.

# International Calling

## Calling abroad from the UK

Calling abroad from the UK with Orange is simple to do and call charges are easy to understand.

International calls are divided into 6 zones, each with a flat rate which applies 24 hours a day, seven days a week, and is the same whether you are calling a landline or mobile phone. Calls are charged by the second.

For a list of countries and which zone they are in visit [orange.co.uk/services](http://orange.co.uk/services) or call customers services on 450.

zone	Ireland	Europe 1	Europe 2	USA / Canada	Australia & New Zealand	rest of the world
calling abroad from the UK	20p	£1	£1	£1	£1	£1
texting abroad from the UK	20p	20p	20p	20p	20p	20p
Photo Messaging abroad from the UK (less than 50KB)	30p	30p	30p	30p	30p	30p
Video or Photo Messaging abroad from the UK (over 50KB)	50p	50p	50p	50p	50p	50p
making an international video call	50p	50p	50p	50p	50p	50p
receiving an international video call	free	free	free	free	free	free

These costs are only applicable when calling from the UK. Prices shown are per minute but your call charges will be calculated on a per second basis. Minimum call charge is 15p. Charges include VAT.

To find out the exact cost of calls in advance, simply text the word **UK TO** followed by the country you want to call e.g. **UK TO ITALY** to 452 and you'll receive a free text back with costs.

## Using your phone abroad

If you need to know how much a call is going to be while you're away, you can text 'FROM [COUNTRY]' to 452 and we'll let you know the cost. Don't forget this service is FREE.

For more information on using your phone abroad, and a list of countries in each zone, please visit [orange.co.uk/abroad](http://orange.co.uk/abroad) or call customer services on 450.

zone	1 Republic of Ireland and Channel Islands	2 Europe 1	3 Europe 2	4 USA / Canada	5 Australia	6 rest of the world 1	7 rest of the world 2
Receiving calls and video calls while abroad	19p	19p	70p	70p	70p	90p	£1.00
Making calls and video calls to Zones 1-2	38p	38p	£1.30	£1.30	£1.30	£1.45	£1.75
Making calls and video calls to Zones 3-7	80p	70p	£1.30	£1.30	£1.30	£1.45	£1.75
Texts sent while abroad	25p*	25p*	40p	45p	45p	50p	50p
Photo messaging while abroad (less than 50 KB)	70p	70p	70p	£1.10	£1.10	£1.10	£1.10
Photo messaging while abroad (bigger than 50 KB including video messaging)	£1.00	£1.00	£1.00	£1.65	£1.65	£1.65	£1.65
450 top-up 453 balance 112 emergency	free	free	free	free	free	free	free
450 customer services – automated	free	free	free	free	free	free	free
450 customer services – representative	25p	25p	25p	25p	25p	25p	25p
452 information line	free	free	free	free	free	free	free

- calls made from abroad will be charged in increments of 60 seconds when the Airtime Balance covers the cost of the call
- calls made from abroad will be charged per second when the Airtime Balance is less than the cost of the call
- calls received whilst abroad are charged per minute
- prices in vatable zones (Europe 1, Republic of Ireland and the Channel Islands)
- prices in non-vatable zones (Europe 2, Australia, USA, Rest of the World 1, Rest of the World 2)

\* If you are on a pay as you go package other than Dolphin, Canary, Raccoon or Camel: text costs in Republic of Ireland and the Channel Islands are 30p and countries in Europe 1 are 40p per text.

## Using GPRS and 3G abroad

You can use GPRS and 3G while you're abroad.

For a full list of countries and zones where you can use GPRS and 3G abroad visit [orange.co.uk/abroad](http://orange.co.uk/abroad) or call customer services on 450 for details.

zone	cost per MB
Europe 1	£4
Europe 2	£8
The Republic of Ireland and the Channel Islands	£4
Australia	£8
USA / Canada	£8
Rest of the World 1	£8
Rest of the World 2	£8

All prices include VAT where applicable. Subject to handset compatibility.

## Services

service	description	cost	further information
Pay as you go Phone Insurance	Basic level of cover includes theft, accidental and malicious damage Premium level covers the Basic level as well as loss	The cost varies between £9.99 and £49.99 based on the level of cover required and the original cost of your mobile phone  For full details and to purchase cover call 450 from your Orange phone	Should you wish to purchase cover it is important you fully understand the terms and conditions of your insurance, please call 450 and ask for a pay as you go Phone Insurance Terms & Conditions booklet or refer to <a href="http://lifestylegroup.co.uk/orange">lifestylegroup.co.uk/orange</a>
Memory Mate	Memory Mate makes sure you won't lose all the numbers on your SIM card, even if you lose your phone	£2.99 available at all Orange Shops	To back up your data with Memory Mate visit an Orange Shop
Orange Text Alerts	You can choose from a range of categories: sports, news, weather, horoscopes, lottery results, text messaging games and jokes, financial news, body and soul and entertainment alerts	From 12p per message	Call 277 for details
Orange Voice Media	If you would like to listen to your information you can choose from a range of categories: Orange Traffic Service, sport, horoscopes and tarot, lottery	40p per minute	Call 177 for details
Orange Postcards	Use your phone to take a photograph and send it by MMS shortcode 80247 to be turned into a postcard that will be delivered by the Royal Mail	£1.75 in the UK £2.20 overseas standard wap charges apply	Visit <a href="http://orange.co.uk/mms">orange.co.uk/mms</a>
Orange Email and Organise	View your emails on your handset via POP clients or Orange World. Have your third party email accounts and Orange email in one place by registering online to Orange Email Manager. Receive SMS email notifications or listen to your emails on Orange Answer Phone	Normal data charges apply. Email is included within the Orange World bundle allowance. SMS alerts are free. 20p per minute to listen to your emails	Visit <a href="http://orange.co.uk/emailandorganise">orange.co.uk/emailandorganise</a>
Your Account online	Manage your Orange account online	free	Visit <a href="http://orange.co.uk">orange.co.uk</a>
Phone unlocking charge	If you want to use your phone on an alternative network you can have your phone unlocked	To unlock your phone costs a one-off fee of £20	Call customer services on 450

## Customer Services and other important numbers

call charges in the UK to	call charges if using an Orange phone (per minute)	number to call from an Orange phone	number to call from any other mobile
Orange customer and operator services	25p per call	450	07973 100 450
emergency services	free	999/112	999/112
Orange directory enquiry service	69p for up to 3 searches in the UK £1 plus standard rate per text in the UK or whilst roaming*	118 000	118 000
Orange International directory enquiry service	£2.00 per call in the UK	118 880	118 880
your account balance	free	453	07973 100 450
blind/disabled directory enquiries	free	195	07973 100 195
if you call these numbers from any other network, you will be charged at that network's rate			

Prices include VAT.

\* 5 countries only France, Italy, Ireland, Spain and Germany

## Service Plans and services that are no longer available

This section details services that are no longer available from Orange and is for reference:



# 1. Your pay as you go plan: Speak Easy

Charges for calls are shown below:

call type	time of day	per minute/message
Orange to Orange	anytime	15p
Orange to standard UK landlines (01, 02 and 03 numbers)		
Orange to other UK mobile networks		
Text Messaging		10p
Answer Phone		15p
Photo Messaging*		30p
Video Messaging		50p
Video Calling to Orange phones		30p
Video Calling Orange to other UK mobile networks		50p

Then you can choose one of the following great rewards on page 29 to supplement your pay as you go plan.

There is a minimum call charge of 15p per call. Calls will be rounded to the nearest minute.

Standard UK landlines are calls to 01, 02 and 03 geographic landlines. Standard Calls exclude calls to 07 (non mobile), 08, 09 numbers and directory enquiries. Non standard calls are charged £1.70 per minute or per call for 09 numbers. Calls to 08 numbers 25p except 0871, 0872, 0873 which are billed at 35p per minute.

## 2. Bonus Top-up on Speak Easy

Orange believes that it's good to talk and text. So as a pay as you go customer on Speak Easy, you can get free credit or free text, just for topping-up your phone each month.

Simply top up by at least £10 within the first month and we'll give you your first reward straight away. After that, all your top-ups over the following month will count towards your next reward. But don't worry if you don't manage to top up in time: you won't need to wait another month for your reward. Just top-up by at least £10 and we'll give you your reward straight away. To register for Bonus Top-up call 450 or go to [orange.co.uk/payasyougoreg](http://orange.co.uk/payasyougoreg)

£ credit reward	Your total top-up each month	Orange text reward
(10% back) £1	£10	50
(20% back) £4	£20	200
(30% back) £9	£30	300
(40% back) £16	£40	500
(50% back) £25	£50	1000

For more information call 452 or go to [orange.co.uk/bonustopup](http://orange.co.uk/bonustopup)

### 3. Online Exclusive: Speak Easy Free Text Trigger

Get up to 1000 free texts each month.

Simply top up by at least £10 within the first month and we'll give you your first reward straight away. After that, all your top-ups over the following month will count towards your next reward. But don't worry if you don't manage to top up in time: you won't need to wait another month for your reward. Just top-up by at least £10 and we'll give you your reward straight away.

Simply top-up by a total of £10 or more each month - the more you top-up, the more you earn. It's that easy.

Existing customers can take up the offer by visiting [orange.co.uk](http://orange.co.uk)

total monthly top-up	free texts next month	Free mobile internet browsing*
£10	300	Inclusive
£20	600	Inclusive
£30	1000	Inclusive

\*Separate charges apply for some downloads. Prices are clearly stated prior to confirmation.

With Speak Easy Free Text Trigger there is no peak or off-peak. So the cost of a call will be 15p whatever time of day you call, to Orange, UK landlines (01, 02 and 03) and UK mobile networks. Texts are priced at 10p per message.

Non standard calls are charged £1.70 per minute or per call for 09 numbers. Calls to 08 numbers 25p except 0871, 0872, 0873 which are billed at 35p per minute.

## 4. Your pay as you go plan: Anytime Fixed Rates

Charges for calls are shown below:

call type	time of day	per minute/message
Orange to Orange	anytime	10p
Orange to standard UK landlines (01, 02 and 03 numbers)		25p
Orange to other UK mobile networks		35p
Text Messaging		10p
Answer Phone		15p
Photo Messaging*		30p
Video Messaging		50p
Video Calling to Orange phones		30p
Video Calling Orange to other UK mobile networks		50p

There is a minimum call charge of 15p per call.

Non standard calls are charged £1.70 per minute or per call for 09 numbers. Calls to 08 numbers 25p except 0871, 0872, 0873 which are billed at 35p per minute.

You can switch between fixed rates all day, talk and save and choose your own off-peak plans once every 30 days if you wish. Call 450 from your Orange phone and follow the instructions.

There is no monthly subscription so you only pay for the calls you make (minimum call charge 5p per call)

## 5. Fixed rates all day

Fixed rates all day lets you keep track of what you are spending on calls by charging one easy-to-calculate rate, night and day.

all day (per minute/message)	
calls to Orange phones	20p
standard UK landline (01, 02 and 03)	20p
Text Messaging	12p
Answer Phone	15p
wap (CSD access)	10p
calls to other UK mobile networks	40p
Photo Messaging*	30p
Video Messaging	50p

Prices include VAT (minimum calls charge 15p (excluding roaming calls).

Non standard calls are charged £1.70 per minute or per call for 09 numbers. Calls to 08 numbers 25p except 0871, 0872, 0873 which are billed at 35p per minute.

## 6. Talk and save

If you spend ages talking to your friends on the phone, this is the plan for you.

After you have talked for three minutes each day, calls to Orange phones and landlines cost just 5p per minute. The first three minutes cost 25p per minute.

	first three minutes or per message	after three minutes (per minute/message)
calls to Orange phones	25p	5p
standard UK landline (01, 02 and 03)	25p	5p
Text Messaging	12p	12p
Answer Phone	15p	15p
wap (CSD access)	10p	10p
calls to other UK mobile networks	40p	40p
Photo Messaging*	30p	30p
Video Messaging*	50p	50p

Prices include VAT (minimum calls charge 15p (excluding roaming calls)).

Non standard calls are charged £1.70 per minute or per call for 09 numbers. Calls to 08 numbers 25p except 0871, 0872, 0873 which are billed at 35p per minute.

## 7. Choose your own off-peak

Choose your own off-peak lets you select an off-peak time band that suits you, for cheaper calls when you need them most.

You will automatically receive our standard off-peak hours of 11pm to 7am. You can then add one of the following off-peak time bands to suit your needs:

7am-11am

11am-3pm

3pm-7pm

7pm-11pm\*

	peak (per minute/message)	off-peak (per minute/message)
calls to Orange phones	20p	10p
standard UK landline (01, 02 and 03)	35p	10p
Text Messaging	12p	12p
Answer Phone	15p	15p
wap (CSD access)	10p	10p
calls to other UK mobile networks	50p	25p
Photo Messaging**	30p	30p
Video Messaging**	50p	50p

Prices include VAT minimum calls charge 15p (excluding roaming calls).

\* 7pm-11pm is the default off-peak setting, so your off-peak time band is 7pm-7am unless you specify otherwise.

Non standard calls are charged £1.70 per minute or per call for 09 numbers. Calls to 08 numbers 25p except 0871, 0872, 0873 which are billed at 35p per minute.

## 8. Same rates 24/7

Charges for calls are shown below:

call type	time of day	per minute/message
Orange to Orange and standard UK landlines (01, 02 and 03)	anytime	15p
Orange to other UK mobile networks		35p
Text Messaging		10p
Answer Phone		15p
Photo Messaging*		30p
Video Messaging		50p
Video Calling Orange to Orange		30p
Video Calling Orange to other UK mobile networks		50p

There is a minimum call charge of 15p per call.

Non standard calls are charged £1.70 per minute or per call for 09 numbers. Calls to 08 numbers 25p except 0871, 0872, 0873 which are billed at 35p per minute.

## 9. Get £5 of free calls and texts – every week

We like to reward our best customers. So if you use £10 on calls and texts in a week, you'll get an extra £5 free to use that week. You can find out how much credit you've used by dialling **453** for an update. And every week you use £10, we'll give you an extra £5 for free.

Your free calls and texts last until the end of the week (Monday to Sunday). So make sure you use them up.

## 10. Free evening and weekend text

As an Orange pay as you go customer, you could get up to 3000 free texts every single month. If you bought your phone online, and you top-up by £15 or more every month, you'll automatically get 3000 free evening and weekend texts.

The offer is available to specially selected, existing Orange pay as you go customers who are offered it through Orange originated SMS or direct mail customer communications. The free texts do not roll over, so make sure you use them up each month.

You can no longer purchase free evening and weekend text.

## 11. Text saver

Orange text saver allows you to text for less than 10p per message.

- for an annual fee of £19.99, text saver gives you 1825 text messages and £5 of credit
- text saver covers the first five text messages you send each day. Further text messages sent that day will be charged at the standard rate of 12p per message
- text saver applies to standard person to person UK texts only. Texts to request services or to enter competitions, for example, will be charged at the published rate

please note: text saver cannot be used with either talk saver or Orange out here.

Your phone must have credit to take advantage of inclusive texts.

You can no longer purchase text saver.

## 12. Talk saver

Orange talk saver allows you to save 60% on calls between you and someone else on pay as you go.

- talk saver costs £19.99 a year
- each talk saver pack contains two vouchers. You keep one, and give the other one to another pay as you go customer
- you can both register your vouchers by calling 450 from your Orange phones
- you'll both then get 60% off any calls you make to each other, for a whole year
- when you're first year is up, you can both renew talk saver for just £9.99 each

please note: talk saver cannot be used with either text saver or orange out here.

You can no longer purchase talk saver.

notes

notes

notes

For further information about Orange and our products and services please visit our website at [orange.co.uk](http://orange.co.uk)

The information contained within this booklet is correct at the time of going to press, but Orange reserves the right to make subsequent changes to it, and services may be modified, supplemented or withdrawn.

All prices quoted include VAT, unless otherwise stated.

©Orange Personal Communications Services Limited 2008.

Orange, and any other Orange product or service referred to in this literature are trademarks of Orange Personal Communications Services Limited.

All other trademarks are acknowledged.

TDI T1165 OPM128504/07/08 Version 15

